

Setting up on Windows 10

Important note: Some locations provide wired (plugged in) broadband services only. Check online at prepay.2degreesbroadband.co.nz to see if your location offers a Wi-Fi connection for tablets and smartphones.

1. Getting started

Open the start menu and type in *Network and Sharing Center* and open the programme.

2. Network and Sharing Center

Select *Set up a connection or network* under the *Change your network settings* section. This will open the *Choose a connection option* screen.

3. Choose a connection option

Select *Connect to the Internet* and click on *Next*. If you are asked if you wish to use a connection you already have, choose *No, create a new connection* and click *Next*.

4. How do you want to connect?

Select *Broadband (PPPoE)* by clicking on it. This will open the ISP information window, where you can enter your username and password.

5. Enter your account information

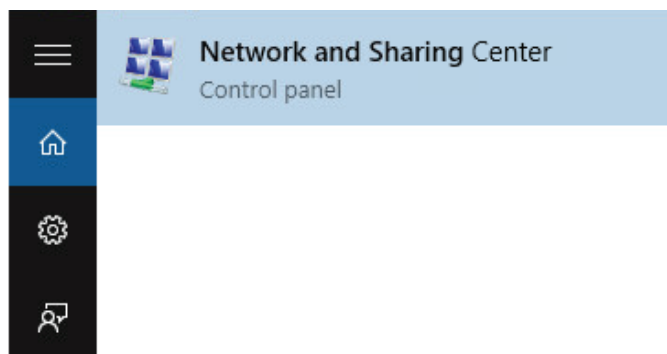
Enter your username into the *User name:* field, and your password into the *Password:* field.

Remember to enter your username in the format `username@prepay.snap.net.nz` – the full username (including `@prepay.snap.net.nz`) is needed for the system to log you on.



Set the connection name to '2degrees Broadband' so that you can identify it later on. Click *Next*.

6. Connecting

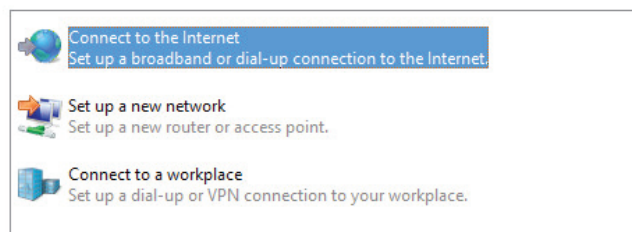
Click '*Connect*' at the bottom of the *Connect to the Internet* window. Your computer will connect to 2degrees Broadband.




Change your networking settings


-  Set up a new connection or network
Set up a broadband, dial-up, or VPN connection; or set up a router or access point.
-  Troubleshoot problems
Diagnose and repair network problems, or get troubleshooting information.

Choose a connection option



How do you want to connect?

-  Broadband (PPPoE)
Connect using DSL or cable that requires a user name and password.

 Connect to the Internet

Type the information from your Internet service provider (ISP)

User name:

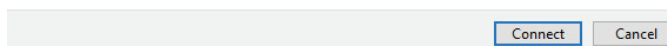
Password:

Show characters
 Remember this password

Connection name:

Allow other people to use this connection
This option allows anyone with access to this computer to use this connection.

[I don't have an ISP](#)



←  Connect to the Internet

Creating your Internet connection...



If you need help setting up your connection, call the Customer Care Team 24/7 on 0800 022 022.